

# Q & A CRL EXAM



## - **What Time Zone will the exam be offered?**

The virtual exams go LIVE at 11:00 am (Eastern - NY/Miami) and will remain accessible for 24 hours to accommodate all time zones. You can take the 2 hour timed exam at anytime within the 24 hour window.

## - **What languages are available for the CRL Exam?**

The CRL Exam is available in both English and Spanish.

When you log into your exam – you will have the choice to choose either English or Spanish.

There is also an Instant Translator available in the exam platform to translate to the language of your choice. (Not recommended for entire exam due to time constraints).

## - **What about rescheduling the exam? Is there an extra charge?**

If you need to reschedule the exam – please email [crm@assetmanagementprofessionals.org](mailto:crm@assetmanagementprofessionals.org). Choose a new exam date [HERE](#) and we can transfer your exam registration at no charge. All exam registrations must be used within one year of registration.

## - **When will Logistics and/or Instructions/Login be provided for the exam?**

You will receive a Logistics email one week prior to your exam date to the email provided on your registration.

Complete instructions and login information will be provided one day prior to your exam date.

Be sure to check your spam folder.

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## - What do we need to bring to the exam?

1. Government issued photo ID/passport to be shown before being permitted to take the exam.
2. Laptop & charger with webcam and microphone to take the exam on. This is an internet based virtually proctored exam.
3. The Uptime® Elements™ Passport Series or Full Body of Knowledge. This set of books is allowed to be referenced during the exam. In fact, they are the only things allowed for reference. Please take all notes in the back of the Passports – external notes are not permitted.

## - What is the Recommended Study Material for the CRL Exam?

The Uptime® Elements™ Passport Series or full Body of Knowledge is the recommended study material along with the Uptime® Elements™ Workshop Study System.

These books and the online academy are both recommended resources and should be reviewed and studied prior to and in preparation for the exam. These are both resources to help set examinees up for success in passing the Certified Reliability Leader (CRL) exam.

## - Is the CRL Exam open book?

Yes. The Uptime® Elements™ Passport Series or Full Body of Knowledge is allowed to be referenced during the exam. In fact, they are the only things allowed for reference. Please take all notes in the back of the Passports – external notes are not permitted.

## - Is there a practice test or sample questions?

Not at this time.



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- **Does the CRL Workshop Prepare you for the exam?**

No. The workshop does not teach to the exam. It is meant to bring all of the information together for a complete understanding of the material – You must read the The Uptime® Elements™ Passport Series or full Body of Knowledge to prepare for the exam.

- **Are all of the questions on the exam from the The Uptime® Elements™ Passport Series or full Body of Knowledge?**

No. The exam is based on the Uptime Elements Passport series. There are other questions involved (tribal knowledge, technical experience, leadership, integrity, etc.) The exam is 125 multiple choice questions with a 2-hour time limit.

- **How long is the CRL Exam?**

The CRL Exam is a timed 2 hour exam.

- **What is the minimum passing score?**

Individual scores and percentages needed to pass are not revealed due to policies set forth by AMP.

- **How many times can I retake the CRL Exam if I don't pass?**

You can take the CRL exam at any of the upcoming scheduled exams. There is no waiting period to re-take the exam. Cost remains the same for all exams.

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- **How will I receive the CRL Exam confirmation and access link?**

You will receive an email with Logistics one week prior to your exam date. Complete instructions and login information will be provided the day prior to your exam.

- **Who is the main point of contact for questions regarding the CRL Exam?**

Please contact [crm@assetmanagementprofessionals.org](mailto:crm@assetmanagementprofessionals.org)

- **Do I need to install any special software?**

Virtual exams will require a download of the Proctorio extension. ([getproctorio.com](https://getproctorio.com)).

Google Chrome or Microsoft Edge are the required browsers.

- **What if I encounter technical issues during the CRL Exam?**

Virtual exams will have support from [support@proctorio.com](mailto:support@proctorio.com) – or there is also a chat in the proctorio toolbox during the exam.

- **Can I change the format of my CRL Exam to a virtual one?**

Please contact [crm@assetmanagementprofessionals.org](mailto:crm@assetmanagementprofessionals.org) if you need any changes to your exam platform, date, etc.